

SE INFORMS Refund Policy

Authors

For accepted manuscripts, at least one author is expected to attend the conference. Letters of acceptance include the deadline for authors to pay registration fees in order to have manuscripts included on the proceedings CD.

No refunds will be available after a final submitted manuscript is scheduled for presentation unless unusual circumstances warrant an exception (Emergency Illness or Death of Registrant or Immediate Family Member).

Attendees

15 Days or More before the Conference: For individuals that have not submitted a manuscript, but paid registration fees, we are happy to refund all of your conference registration fees minus a \$10 handling fee.

Within 15 days of the Conference: We are not able to offer any refunds on your conference registration or room and board within 15 days of the conference. However, you may request that we substitute your registration fee for another attendee.

Requests for refunds or substitutions received after the first day of the Conference will not be considered.

All requests for refunds MUST be submitted in writing to the Conference Chair. Telephone requests CANNOT be honored.